Windham Public Library Report — September 2013

Monthly statistics

Items circulated: **7042**

New library patrons: **43** (29 adults; 11 children; 3 non-resident)

New items added to collection: **179** (111 purchases; 68 donations)

Special Requests (items borrowed from other libraries): **27**

Reference questions answered: **95**

Computer sign-ins: **737**

Meeting room usage: **44**

Study room usage: **15**

Downloads used: **539**

Items repaired: **67**

Bills for un-returned materials: **25** (9 adults; 16 children)

Volunteer hours logged (Adult/Teen Section): **83**
Appointment of our new Library Director was made by Town Hall on September 10th, 2013. Jen Alvino Leo will be coming on board on October 9th. Library staff and patrons alike are looking forward to a returning sense of normalcy, as the staff have struggled (but have done well!) to keep things running despite 2 empty full-time positions (Library Director and Circulation Supervisor). Town Hall was very helpful, allowing the library to be closed-to-the-public on Fridays this month, as adequate scheduling was problematic. Not only did the closed days give flexibility with staff scheduling, but it also gave staff time to catch-up on work without interruptions. We have been very grateful for this temporary change.

Now, staff are looking forward to meeting Jen and welcoming her into our library community. In that end, our Friends of the Windham Public Library will be hosting a reception:

**Welcoming Reception for Windham Public Library Director**  
Jen Alvino Leo  
Wednesday, October 16, 4pm-7pm – Light refreshments  
Windham Public Library Meeting Room  
Sponsored by the Friends of the Windham Public Library

In other library news, the Windham Public Library has a beautiful new picnic area, courtesy of Steven Nadeau and his scouting troop. As part of his Eagle Scout requirements, Steven made arrangements with the Library and Public Works to raise money and build a picnic table, benches, a covered structure, and crushed gravel foundation at the Library. It is a wonderful addition to the library grounds. Thank you to Steven, his scouting troop, and the adults who all worked so hard to make this project happen.

Staff in the Adult/Teen Section have continued to make minor changes in an effort to improve patron services. Signs have been added to areas in order to help patrons navigate around the library. Storage cubes have been placed near the public-access computers in an effort to keep tripping hazards (backpacks, coats, etc.) off the floor. We have had positive feedback from patrons so far, many of whom have appreciated the additional study spaces that were created by the move. Behind the scenes, staff and volunteers seem to be adjusting to the new staging area that was created for returned materials in our previously under-used work room. Our goal in the changes was not only to address several concerns from patrons and staff, but also to put our “best foot forward” as our new Director begins her work here.

- Sally Bannen, Adult Services Librarian, 10/2/2013