

Mission

Windham Public Library is your center for community, information, technology and entertainment by powering learning and fun for all ages.

Vision

As a key community anchor, **Windham Public Library** inspires community members by expanding minds, fulfilling informational needs and connecting community members to each other through its collection, programming and space for civic discourse.

Values

Windham Public Library staff members embrace change, are technologically advanced and customer service oriented in their delivery of services to library members and visitors. Staff members ensure services provided match the needs of the community while adhering to Maine Library Commission and American Library Association standards for service and privacy.

Core Services

- Collection—Print and digital, local and statewide
- Readers' advisory and reference assistance
- Programs for all ages and a variety interests
- Access to technology—computers and other devices, training and internet access
- Public space for meetings, study and enjoyment

Strategic Goals

1. Expand minds and enrich lives
 - a. Collection development
 - i. Print and digital materials
 - b. Programming
 - i. Story time
 - ii. Lectures and crafts
 - iii. Displays
 - iv. Book Clubs
 - v. Author talks
 - c. Access to technology
 - d. Partner with other cultural agencies
2. Civic Engagement
 - a. Connection to other community members
 - b. Partner with other civic groups
 - c. Provide a forum for civic discourse
 - d. Provide space for other community organizations to meet
3. Gateway to technology
 - a. Access to computers and the internet
 - b. Training for new devices and applications
 - c. Devices to loan
4. Strive for excellence-Staff members are:
 - a. Informed
 - b. Friendly
 - c. Anticipating needs
 - d. Having fun