

Lending Policy

Windham Public Library
217 Windham Center Road
Windham ME 04062
207-892-1908
www.windham.lib.me.us



General Rules

- Please bring your card with you at all times.
- Please report any problems or defects in library materials so we may fix them. If items were damaged before you took them out, please let us know. You will not be charged for damage that you did not do. If, however, you lose or damage library materials, you will be expected to pay for them. The library does not accept purchased replacement copies in lieu of payment. Contact the library with questions or concerns: 207-892-1908.
- Anyone 12+ who lives, works or goes to school in Windham may get a library card at no cost.
- Children 5-12 may get a library card with their parent or guardian present.
- Non-residents may pay a yearly fee of \$25.00.

Limits & circulation times

- You may check-out a total of 50 items on your card.
- Most items circulate for 3 weeks.
- Some items, such as CDs, DVDs, and audio books, have additional limits.
- Some items, such as The Cornerstones of Science telescope and our backpacks, may go out for **7 days**, **no renewals**. For some of these items, you must be at least 18 years old to borrow.

Renewing (extending the due date)

- Items borrowed from our collection may be renewed twice (provided there is no request for the item from another patron).
- Items borrowed from other Maine libraries may be renewed once for 2 weeks (provided there is no request for the item).
- Items borrowed from libraries outside of Maine may only be renewed upon approval.

See next page for specifics on renewing



Search for items in the **CATALOG**
& check your account:
<http://minerva.maine.edu/>

To renew your item(s):

- You can access the library catalog and your account any time, day or night:
<http://minerva.maine.edu/> From there, you can renew (extend) the due date of your item(s). You will need to know your library card number.
- You can also call to request a renewal, during library hours: 207-892-1908. You will need to know your library card number.
- You can also stop by in person, during library hours. You will need to have your library card.
- Bad weather, or personal emergencies, can always be given consideration. **Please don't hesitate to speak to a staff member if you have a problem.**

Overdue (late) items and fees

- Patrons will be notified twice regarding late materials, followed by a bill if materials still are not returned.
- Billed items may be assessed a \$3.00 processing fee in addition to the cost of the item. The library does not accept purchased replacement copies in lieu of payment .
- If a material is determined lost, and is paid for by a patron, it becomes his or her property. The library cannot refund the cost after that point, even if the material is found.
- Items that are returned with missing pieces (such as discs) will not be removed from the account until the missing pieces are returned.
- Overdue fees are no longer assessed. Donations, which go directly to supporting the library, are accepted at the circulation desk.
- Billing Fees and Non-Resident fees must be paid in full before any new items may be checked out.

If you have any questions or concerns regarding any of these rules or the items that you have on your account, don't hesitate to contact

Jennifer Dupree, the Circulation Supervisor: **207-892-1908**.

THANK YOU

